

COTIVITI

Delivering total value, meaningful innovation, and deep expertise as a trusted partner

What we do

Cotiviti partners with over 200 healthcare payers, including all the top 25 plans in the United States, to deliver higher-performing payment accuracy, risk adjustment, quality improvement, and consumer engagement programs.

How we do it

With a steadfast commitment to providing total value, Cotiviti stands out as a strategic partner for health plans aiming to optimize their operations. By harnessing our deep expertise, advanced technology, and unique data and analytics ecosystem, we deliver actionable insights that drive meaningful improvements in efficiency and quality.

Our innovative solutions address complex challenges and help to ensure that health plans can navigate the intricacies of their healthcare initiatives. Our proven track record of success underscores our ability to support health plans in achieving their financial and clinical goals.

Why it matters

As much as \$1 trillion or more in annual waste, abuse, fraud, and low-value care exists in the U.S. healthcare system. Our solutions unlock unique opportunities for health plans to solve this persistent challenge by reducing inefficiency, closing care gaps, improving value, helping ensure claims are appropriately reimbursed, and engaging consumers with the right message at the right time.

Our customers

- **Payers:** Commercial, Medicare Advantage, Medicaid, Exchange
- **Government entities:** CMS, VHA, CDC, DHA
- **Healthcare providers**
- **Employers, brokers, and TPAs**
- **Retailers**

Our solutions

- **Payment Accuracy:** Unlock unrealized savings, both prepay or postpay
- **Health Enablement:** Strengthen health outcomes by closing care gaps, identifying population risk, and engaging members and providers to take meaningful action through connected solutions across:
 - Quality and Stars
 - Risk Adjustment
 - Engagement

Our results

- >\$8B in payment errors avoided or corrected each year
- >147M HEDIS lives reported through our solutions
- >\$2B in annual appropriate incremental risk adjustment revenue
- 3-13% clinical gap closure through multichannel member outreach

HEDIS® is a registered trademark of the National Committee for Quality Assurance.

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Our vision and mission

Our vision is to enable a high-quality and viable healthcare system. Our mission is to improve the healthcare system through our combination of:



Advanced technology

- Our dynamic, integrated SaaS solutions deliver speed and precision across payment integrity, risk adjustment, quality improvement, and member engagement programs while minimizing internal resource burden.
- We deploy advanced technologies including machine learning and natural language processing to drive actionable insights to develop, deliver, and service our solutions at both the analytical and operational levels.



Data analytics

- Our unique data and analytics ecosystem enables our clients to maximize the insights derived from both their financial and clinical data to drive better care at lower cost.
- Our deep experience and scalability enable us to deliver our solutions at a lower total cost of ownership to our clients than attempting to replicate these solutions in house.




Specialized expertise

- Our specialized and talented teams work in tandem to help ensure operational efficiency across our enterprise and that our services are delivered with high accuracy, exceeding industry standards.
- Our client medical directors, certified professional coders, registered nurses, and credentialed investigators ensure that our solutions are rigorously tested and maintained in accordance with industry standards, regulations, and client policies.

Our Client Pledge

At Cotiviti, we pledge to drive exceptional value for our clients through the depth of our insights, our comprehensive portfolio of healthcare solutions, and our 25+ years of experience optimizing the results we deliver. [Learn more.](#)

 To learn more about how Cotiviti's solutions can improve your organization's clinical and financial outcomes, visit cotiviti.com, email answers@cotiviti.com, or call us at 866.292.6971.