

Optimize and expedite DRG review with Cotiviti's Clinical Chart Validation

Performing comprehensive clinical review takes time. And tracking medical records is time-consuming and can have a serious impact on costs. Cotiviti's cross-claim clinical review feature adds incremental value and can speed the process without sacrificing accuracy. This feature allows clinical reviews to start without the immediate need for medical records and provides a fuller picture of each member's patient journey. Cross-claim clinical review leverages machine learning to follow the patient journey and analyze the claim history related to care, helping to catch errors early without sacrificing human expertise.

How does it work? For claims that our algorithms deem appropriate to review without a medical record, Cotiviti clinical review specialists compare the inpatient admission with professional history to identify diagnosis-procedure mismatches. In situations that require further review, Cotiviti will request a medical record and perform a traditional DRG review.

Case study: Identifying an unsupported diagnosis

Cotiviti identified a claim for review in which a member was assigned diagnosis codes for sepsis and severe sepsis. Our cross-claim clinical care review found that sepsis was not supported for a combination of reasons:

- The member was hospitalized for just one day and was discharged to home, which does not clinically align to the severity of illness associated with sepsis/severe sepsis.
- The sepsis diagnosis was not consistent with the inpatient, professional, and outpatient bills associated with the claim.

As a result of Cotiviti's review, the principal diagnosis was changed from sepsis to acute respiratory failure.



Key savings

\$18,421	Original claim paid
- \$8,815	Revised payment
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\$9,606	Client savings from one claim



Key benefits experienced

- Accelerating identification and recovery
- Catching errors earlier without sacrificing human expertise
- Reducing provider abrasion and burden



Key Cotiviti differentiators

- Deploys ML-driven algorithms to target select claims for review
- Broadens the scope of the patient's journey throughout the healthcare system
- Ensures all parties understand the value of the process through provider engagement and transparency



To learn more about how Cotiviti's solutions can improve your payment accuracy, call (866) 292-6971 or email answers@cotiviti.com.