

FWA Pattern Review™

Improve fraud, waste, and abuse (FWA) detection and recoveries with an expert-driven managed service model

Financial losses due to healthcare fraud are estimated to reach tens of billions of dollars each year, and fraud schemes such as performing medically unnecessary procedures often result in direct harm to patients. Mandated processing efficiencies, overlooked claims, overwhelmed or insufficient staff, disparate record systems, and incomplete reports and data sets can all create huge challenges for fighting fraud, waste, and abuse (FWA). Many plans deploy homegrown solutions or limited FWA identification software to try to solve this problem, but this often results in wasted resources and misspent time on vetting false-positive leads.

FWA Pattern Review is Cotiviti's postpay solution focused on uncovering the most suspicious provider billing patterns and enabling clients to recover improper payments while minimizing provider abrasion. Our solution deploys the latest in provider scoring models, including artificial intelligence (AI) and expert-driven rules, and our industry-leading managed service model means you can increase the savings value of your current programs without disruption. Clients also gain access to a modern user interface that fully integrates referral lead detection and case tracking in one application with intuitive workflows and dashboards.

Cotiviti's trained and certified special investigations unit (SIU) analysts fully vet each lead flagged by our AI and expert rules to weed out any false positives or low-value leads. Our approach includes a full range of optional program integrity services, from record retrieval, to augmenting your staff with investigative support, to providing a complete and comprehensive outsourced SIU. Optional integration with Cotiviti's prepay Claim Pattern Review delivers an end-to-end solution for FWA prevention and management while reducing duplicate provider outreach.

Key strengths


- >\$18.6B** in suspect FWA claims identified for clients in 2024
- >75** credentialed investigative and clinical analysts on staff
- >25** years of experience in FWA prevention and management

Key benefits

- Eliminate wasted time spent on false-positive leads
- Increase SIU staff productivity without displacing current resources or systems
- Reduce provider abrasion with improved lead accuracy

Key Cotiviti differentiators

- Supplements your existing programs and people
- Full-service solution including review by highly qualified SIU analysts, not just software
- Integration with prepay Claim Pattern Review for end-to-end waste and abuse prevention

 To learn more about how Cotiviti's Payment Accuracy solutions can enable faster and more accurate claim payments, call 866.292.6971 or email answers@cotiviti.com.