

Claim Pattern Review™

Prevent waste and abuse before claims are paid and flag providers that warrant immediate investigation

Fraud, waste, and abuse (FWA) costs the healthcare system billions of dollars annually for a number of reasons. Inappropriate or fraudulent claims are often paid due to overwhelmed and insufficient staff, disparate record systems, incomplete data sets, and mandated processing efficiencies. Health plans often turn to postpay review and recovery but save less and frequently increase provider abrasion.

Cotiviti's Claim Pattern Review solution analyzes prepay claims and other data points to identify suspicious patterns of FWA and prevent inappropriate claims from being paid while still meeting prompt-pay requirements. Our solution also flags suspicious providers that warrant immediate investigation, helping special investigations units (SIUs) build ironclad cases to stop bad actors sooner.

Postpayment efforts typically result in recovery of 60–70% of verified waste and abuse—and just 5% of fraud. In contrast, when Claim Pattern Review verifies a claim as being associated with waste, abuse or error, up to 100% of the incorrect payment is preventable. The solution identifies claims with aberrant patterns in utilization, coding mismatch and billing-payment activities by integrating artificial intelligence and FWA analytics with the comprehensive claim editing power of Cotiviti's Payment Policy Management (PPM) solution.

Key examples of client results

- \$56M** in prepay savings over a three-year period
- \$4.6M** saved from clinical lab schemes alone
- 80%** average client approval rate of Cotiviti outlier provider referrals

Key benefits for clients

- Rapid ROI through automated detection while meeting prompt-pay laws
- Projected savings of 0.65% of annual professional claim spend
- Potential fraud cases identified earlier
- Increased SIU staff productivity without displacing current resources or systems

Key Cotiviti differentiators

- Full-service solution including review by highly qualified SIU analysts, not just software
- Claim prevention and real savings, not just case referrals
- Positive ROI by only paying on proven savings with no ongoing software fees
- Rules, analytics, and SIU analysis continuously updated by Cotiviti's cross-continuum payment solutions

 To learn more about how Cotiviti's solutions can increase your organization's savings, call 866.292.6971 or email answers@cotiviti.com.