HackerOne Triage

Optimizing Vulnerability Management

Filter out the noise to accelerate vulnerability resolution

As cyber threats escalate, security teams are increasingly challenged to handle surges in vulnerability reports. Whether you're running a private bug bounty program or a public vulnerability disclosure initiative, managing the workload while balancing speed with accuracy can feel impossible. HackerOne Triage takes that burden off your team by filtering, validating, and prioritizing reports so you can focus on fixing the most critical vulnerabilities.

HackerOne's unique level of expertise comes from combining over a decade of triage experience with insights from the industry's largest pool of security researchers, partnering with companies and inspiring the confidence to reach ambitious security goals.

Trusted By The World's Leading Brands

Adobe

grammarly

WiX

ZEBRA

"Internally, we are faster at fixing a HackerOne finding than a finding from anywhere else ...We also get nearly zero false positives from HackerOne, thanks to triage. This speaks to the findings' quality and our confidence in HackerOne."
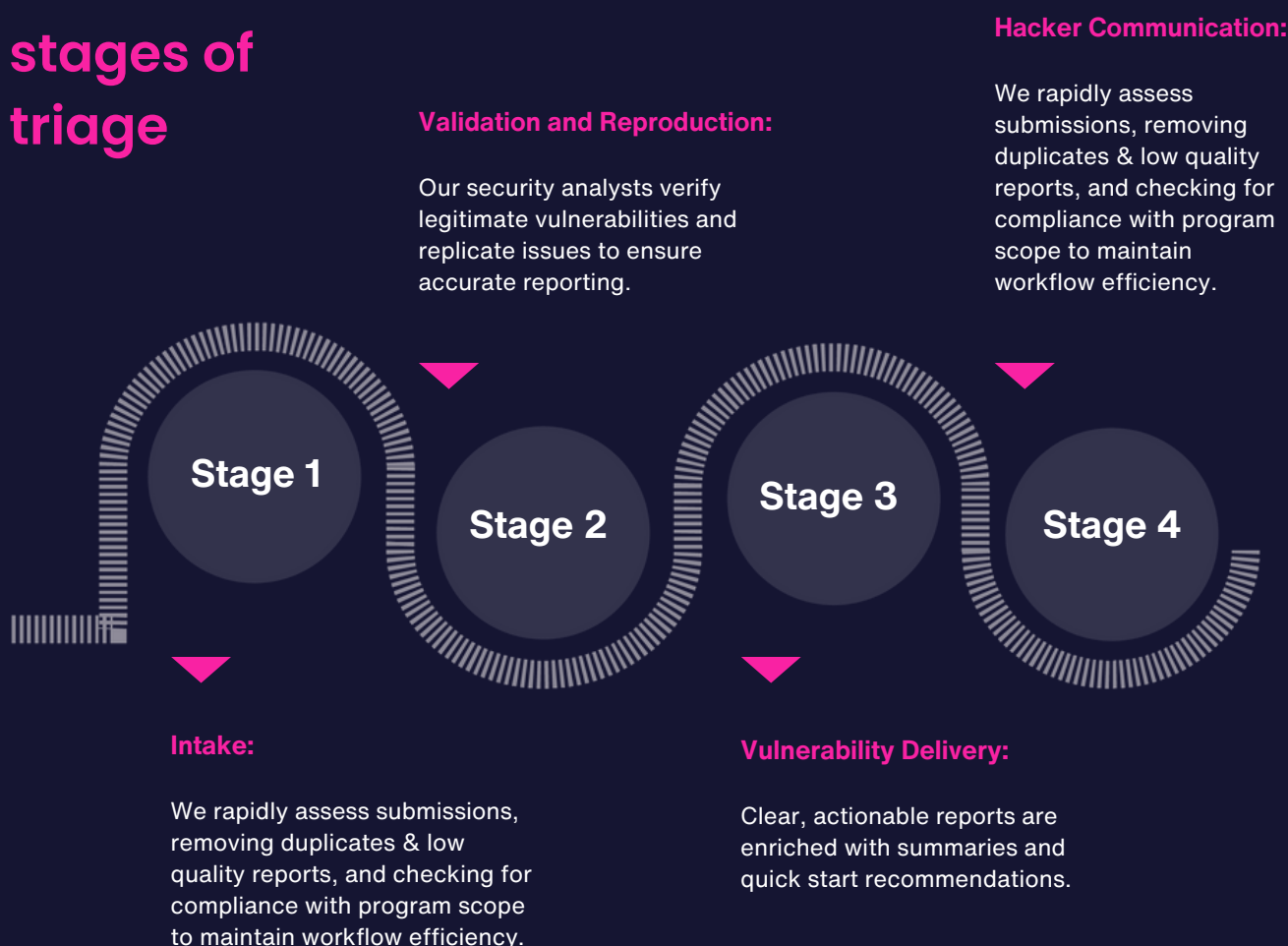
Dr. Jasyn Voshell
Director of Product and Solution Security, Zebra Technologies

How it works

Teaming up to set the stage for a productive engagement is an essential first step, so before launching, HackerOne Triage works to onboard your program smoothly. We establish response time expectations, gain alignment on points of contact, distribute necessary credentials, gather information on targeted assets, and more. Our collaborative discovery process is designed to prevent surprises.

The four stages of triage

Validation and Reproduction:

Our security analysts verify legitimate vulnerabilities and replicate issues to ensure accurate reporting.

Hacker Communication:

We rapidly assess submissions, removing duplicates & low quality reports, and checking for compliance with program scope to maintain workflow efficiency.

Stage 1 **Stage 2** **Stage 3** **Stage 4**

Intake:

We rapidly assess submissions, removing duplicates & low quality reports, and checking for compliance with program scope to maintain workflow efficiency.

Vulnerability Delivery:

Clear, actionable reports are enriched with summaries and quick start recommendations.

Delivery Hero

"HackerOne Triage has been really helpful in making sure that top-notch reports get attention right away, with quick responses and efficient resolutions for contributors. This lines up with our commitment to stick to industry response times, making sure our researchers' input is recognized promptly and issues are sorted out fast and effectively."

Nouman J. Hashmi
Senior Security Engineering Manager, Delivery Hero

Amplified outcomes

Hackerone Triage delivers more than quality reports. Our proven frameworks continuously drive meaningful value to your security program.

- **Noise reduction:** By filtering high quantities of low-priority and duplicate reports, only the most relevant issues reach your security teams.

- **Cost savings:** Accurate identification of false positives avoids the expense of distracting developers.

- **Insight at scale:** Benefit from expanded crowdsourced security programs without getting bogged down in the high volume of submissions.

- **Shortened resolution times:** Our streamlined processes and detailed reports improve resolution times, allowing teams to fix critical vulnerabilities quickly.

- **Reduced Overhead:** Our sole focus on triage delivers more efficient and higher-quality output than staff with divided responsibilities.

Scale up with HackerOne Triage, <u>contact us now.</u>

hackerone.com