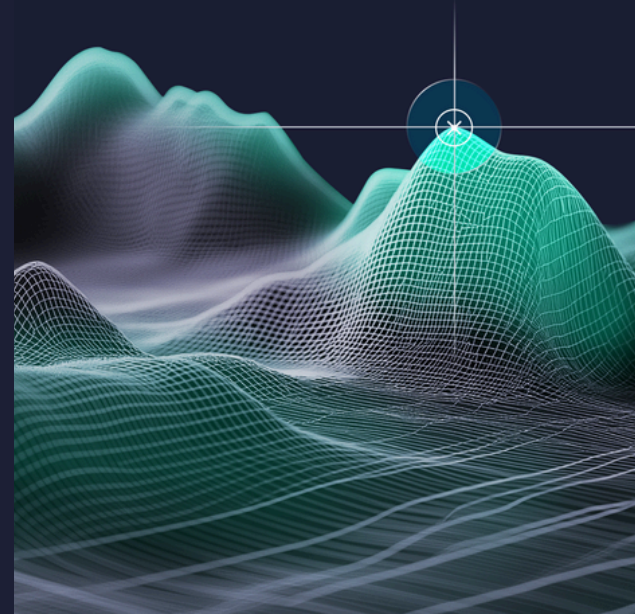




HackerOne Response

Your always-on vulnerability disclosure program (VDP)



Empower Security with Always-On Vulnerability Disclosure

Your business thrives in the digital world, which comes with constant exposure to potential threats. The pressing question is: Do you want to know about these threats before they are exploited? A Vulnerability Disclosure Program (VDP) serves as a digital neighborhood watch, providing clear guidelines and a direct channel for external parties to report vulnerabilities as soon as they detect them.

HackerOne Response establishes an open channel for third parties to report unknown and potentially harmful findings directly to your security team. It streamlines vulnerability management through efficient communication with external researchers, structured impact evaluation, and prioritized remediation of critical vulnerabilities.

Trusted By The World's Leading Brands



As we evolved our vulnerability management process, we realized a missing component was an easy way for an external security researcher to report an issue. HackerOne has helped fill that gap, helping us further mature our approach to vulnerability management.

James Johnson,
CISO, John Deere



How it Works

HackerOne Response gives you a structured, end-to-end workflow for managing third-party vulnerability reports. Start by publishing clear disclosure guidelines to invite responsible reports. Submissions are centralized in a single platform, where each is automatically structured, prioritized, and enriched with AI insights. Your team can triage faster, route issues to the right teams, and track resolution all in one place.

HackerOne Response Advantages



Meet Compliance Regulations

Maintain PSTI, ISO27001/2022, and NIST compliance regulations to ensure alignment with your next audit.



Establish Clear Guidelines

Provide a clear path for third parties to report and remediate vulnerabilities quickly and easily.



Streamline Workflows

Reduce overhead with analytics and automations that integrate into your existing workflows.



Strengthen Customer Trust

Build trust by showing your organization can quickly receive and resolve security threats from third parties.



Gain Transparency and Control

Strengthen relationships with external reporters and manage vulnerability reports in a centralized platform.



Identify and Prioritize Issues

Auto-classify each report by severity, weakness, and asset to prioritize issues with risk-based SLAs.

Let us handle the noise with Triage

Our seasoned security experts sort through the noise, communicate with researchers, validate submissions, and remove duplicates, leaving you with impactful results to mitigate potential weaknesses before bad actors exploit them.

Find the best fit for your team's goals

Essential

Start with a free self-serve VDP solution to follow best practices and help meet compliance mandates.

- ✓ Self-setup & support
- ✓ VDP policy guidance
- ✓ Embedded submission form
- ✓ Custom response targets
- ✓ HackerOne inbox
- ✓ Duplicate detection
- ✓ Attestation reports
- ✓ Hai, AI security agent
- ✓ SSO/SAML

[GET STARTED](#)

Professional

Elevate vulnerability disclosure with advanced features and reporting for proactive security measures.

Everything in Essential, plus:

- ✓ Directory listing
- ✓ Messaging with researchers
- ✓ Program analytics
- ✓ Native SDLC integrations
- ✓ Read/write API
- ✓ Automations
- ✓ Implementation support
- ✓ Customer success management

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Enterprise

Ensure enterprise-grade security and compliance with customizable solutions, dedicated support, and extensive integrations.

Everything in Professional, plus:

- ✓ In-depth onboarding & training
- ✓ Dedicated customer success manager
- ✓ Reporting & workflow
- ✓ Customizations
- ✓ Premium integrations*
- ✓ Webhooks
- ✓ Custom security questionnaire
- ✓ Custom MSA
- ✓ PR & comms support

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[Contact HackerOne today to learn more about HackerOne Response](#)