

Q2 SENTINEL

Protect your institution and your account holders

Our vision of the ideal virtual banking software is simple: A single, fully integrated platform that meets all of your virtual banking needs. It consists of online, mobile, and voice banking, and provides a consistent user experience that optimizes convenience without sacrificing functionality. But maybe most important, it relies on native, industry-leading security to protect your financial institution (FI) and account holders. That's why Q2 Sentinel monitors and analyzes transactional and user data in real time to identify and suspend suspicious transactions before they take place.

Know your account holder better. Q2 Sentinel continuously monitors and learns user behavior—providing deeper insight into your account holder over time and highlighting anomalous actions.

As you grow and as security becomes more paramount. Q2 Sentinel seamlessly integrates with the Q2 Platform for simplified case management.



“Offering a secure online experience for our customers was the No. 1 reason Q2 was attractive.”

– Greg Binns, President First National Bank of Hutchinson

Flag suspect transactions with behavioral scoring

Q2 Sentinel determines in real time whether login events and transactions should be treated as suspect based upon a wide range of characteristics, which are analyzed against historical behavioral activity specific to the individual user. Q2 Sentinel is assessing how the user's current activity relates to historical patterns considering factors like location utilization patterns, device type and configuration, as well as transaction-specific factors.

The Power of Sentinel is Real-time Integration

Q2 Sentinel allows transactions to be frozen before ever leaving a financial institution. Most security monitoring tools allow an FI to acknowledge a suspect transaction after it has gone out—in many cases, after the fact is simply too late.

Sentinel flags and traps those fraudulent transactions before they ever leave the door, giving your team the opportunity to review and approve or cancel that transaction.

Easy to Administer

Invariably, the real-time protection that Sentinel allows requires the FI to intervene, but approving a transaction is a snap. And once approved, the transaction is able to resume its progress quickly and easily when approved on the processing day.



Q2 Sentinel monitors anomalous behavior with logins and transactions generated on the mobile channel just as it does other channels, and the same behavioral analytics are used to determine whether a transaction generated on the mobile device is suspect or not.

For more information, visit Q2.com.