HANSCOM FCU

uses Digital Threat Protection and Safe Browsing to protect against targeted attacks

Background

Hanscom FCU was founded in 1953 and is currently headquartered in Massachusetts. They were named "Best Credit Union in the U.S." in 2018 and 2019 by Kiplinger's Personal Finance magazine. They have 22 branches with $1.7 billion in assets and over 260 employees.

The Challenge

Hanscom was looking to secure their digital presence from targeted threats and attacks. They were using a solution that provided limited visibility into external threats but didn't have mitigation or takedown capabilities.

Hanscom relied heavily on manual processes and internal resources to remove phishing sites and other targeted attacks. This hindered their ability to respond to threats in a timely manner, leaving their organization vulnerable.

To best protect their customers and provide a secure digital experience, Hanscom searched for a vendor that would quickly respond to various threats and ease the burden of manual processes. They were seeking a solution with multiple layers of threat protection.

The Solution

Hanscom discovered Appgate's Digital Threat Protection and Safe Browsing solutions. Within the first few months, they were surprised at how many rogue mobile applications and phishing sites were found and removed.

Digital Threat Protection (DTP) provided Hanscom with robust phishing protection they hadn't experienced previously. They were able to rely on the service to keep them informed and protect their customers from targeted phishing schemes. DTP also provided rogue mobile app monitoring which discovered and removed hundreds of malicious mobile applications across various app stores.

Appgate's Safe Browsing provided Hanscom with visibility into web injections and modifications to their page in real time. It also provided them with the ability to monitor web traffic and identify malicious behavior. Safe Browsing mobile helped to safeguard their mobile application through a seamless SDK. This allowed Hanscom to restrict high-risk mobile devices from accessing their application based on their risk tolerance.

Having detailed visibility and quick attack response times significantly improved Hanscom's security posture. These solutions also removed the burden of manual processes related to attack detection and mitigation.

INDUSTRY
Financial Institution

CHALLENGES
Lack of visibility into targeted threats

Reliance on manual processes

Limited protection

SOLUTION
Digital Threat Protection

Safe Browsing Clientless & Mobile

BENEFITS
Visibility and control over web and mobile environment

24/7/365 proactive threat detection and removal

Improved user experience

Detailed and customizable reporting

Frictionless customer experience

About Appgate

Appgate is the secure access company. We empower how people work and connect by providing solutions purpose-built on Zero Trust security principles. This people-defined security approach enables fast, simple and secure connections from any device and location to workloads across any IT infrastructure in cloud, on-premises and hybrid environments. Learn more at appgate.com