

A Major Airline Boosts Its Safety Learning Culture

Solution

Creation of quarterly training program

after an initial beta test, was fully rolled out for tens of staff in Q2 of 2022

Impact



78%

Participants indicated they could apply what they learned to **immediately improve job performance**

Goals



Enhance safety practices and performance

of a major U.S.-based international carrier, by increasing and standardizing safety training for its above-wing and below-wing airport services staff

Develop an employee-focused learning culture

by investing in modern, engaging training. Program design and change management were supported by TiER1 Performance utilizing NovoEd's learning platform

*"Safety is the most important training goal airlines work to achieve and the **key to their success.**"*

- Corey Leverette, Principal, TiER1 Performance

*"NovoEd's platform is a superb fit for **frontline employee training when upskilling must be reinforced by dialogue and feedback.**"*

- Todd Moran, Chief Learning Strategist, NovoEd

