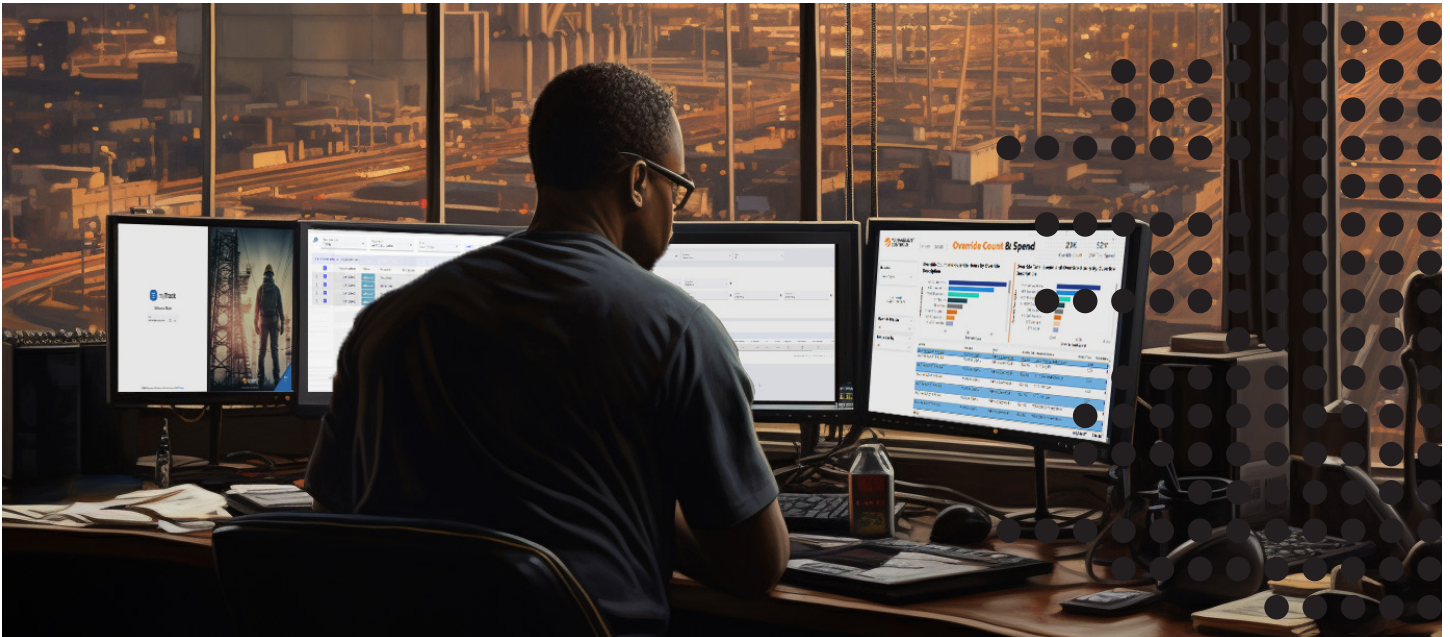# FAST TRACK EXCELLENCE
WITH MCI'S MANAGED SERVICE OFFERING

Optimize Your Operations

MServ by Management Controls (MCi) offers a comprehensive partnership tailored to optimize your operations.

With our dedicated experts seamlessly integrating and managing the full functionality of our TRACK and myTrack software, MServ eliminates any administrative burdens from your internal team.

This collaborative approach empowers your staff to focus on strategic initiatives while we meticulously handle the day-to-day management with precision and care.

From governing master data to ensuring daily processing adherence, MServ is your trusted partner, helping you to thrive in today's competitive landscape.

Business Challenge: Overcoming Operational Hurdles

Whether you are just starting your contractor management journey or a long-term customer, navigating operational challenges such as staffing issues and process standardization is crucial. Your objective is establishing and enforcing repeatable daily process standards to maintain control and compliance when managing real-time information.

Common Challenges Include:

- Onboarding vendors
- Resource constraints
- Excessive overrides
- Vendor and authorizer training gaps

MServ offers a solution to mitigate these obstacles and streamline operations. Partnering with MServ is an effective way to expedite your success when facing these challenges.

The Value of MServ

50% Faster Vendor Onboarding

80% Reduced Material Leakage

70% Increased Override Rejection

50% Reduced Allocation Cycle Time

Key Features and Benefits: Maximize Value Faster

MServ revolutionizes your organization's governance approach to meet expectations and establish new benchmarks in efficiency and strategic management as you progress along the Maturity Curve.
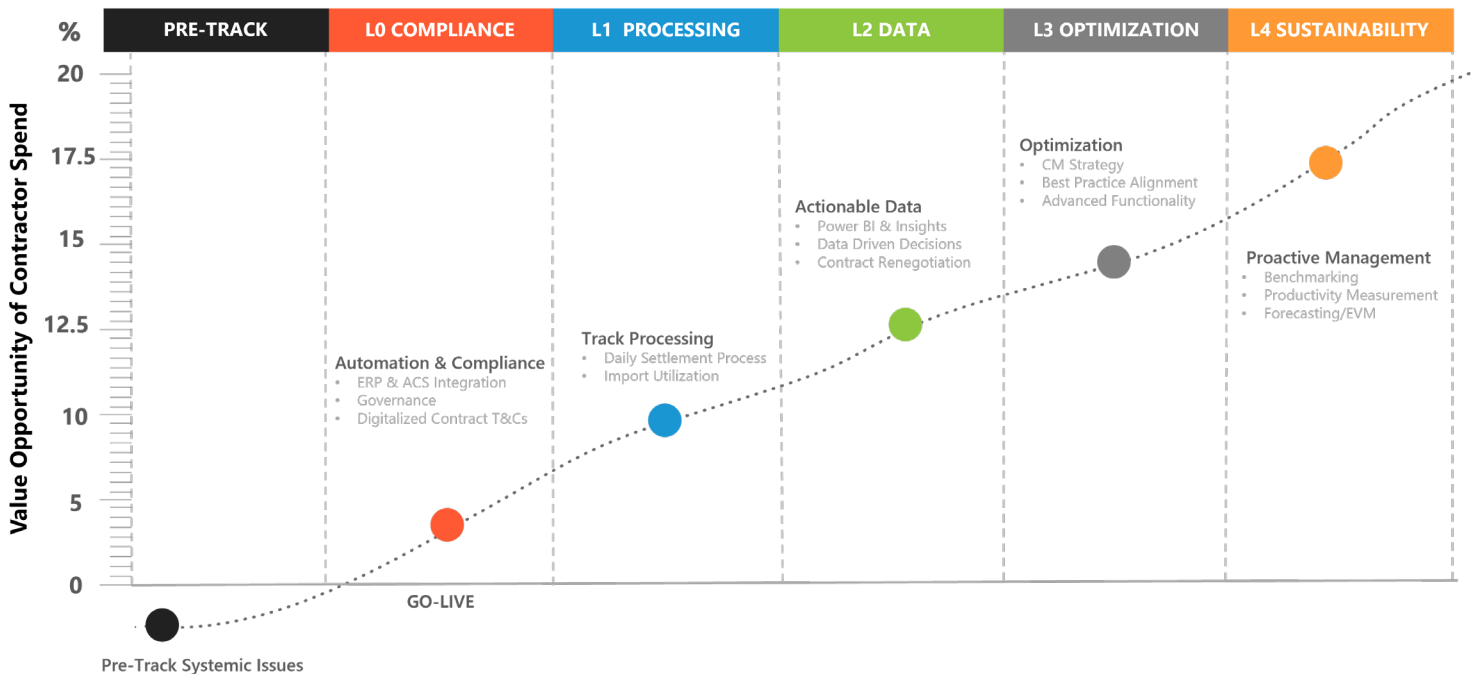
MServ Key Service Features:

- Expert management and support for TRACK and myTrack products.
- Consistent vendor contract administration.
- Daily contractor spend analytics.
- Governance enforcement for master data and daily processing.

MServ Key Benefits:

- Accelerated time-to-market for operational improvements.
- Enhanced operational efficiency and compliance.
- Improved vendor relationships and performance.
- Actionable insights for informed decision-making.

MServ is your solution for operational excellence. Our team of experts ensures seamless daily processing adherence and fosters strategic supplier collaboration, empowering you to thrive in a dynamic business landscape.

%	PRE-TRACK	L0 COMPLIANCE	L1 PROCESSING	L2 DATA	L3 OPTIMIZATION	L4 SUSTAINABILITY

Value Opportunity of Contractor Spend

20
17.5
15
12.5
10
5
0

Optimization
- CM Strategy
- Best Practice Alignment
- Advanced Functionality

Actionable Data
- Power BI & Insights
- Data Driven Decisions
- Contract Renegotiation

Proactive Management
- Benchmarking
- Productivity Measurement
- Forecasting/EVM

Track Processing
- Daily Settlement Process
- Import Utilization

Automation & Compliance
- ERP & ACS Integration
- Governance
- Digitalized Contract T&Cs

GO-LIVE

Pre-Track Systemic Issues

Product Details

How MServ Optimizes Your Governance Process

Creating a scalable and reliable operation requires establishing a strong structure, maintaining consistency, and thoroughly documenting processes. Governance is pivotal in overseeing the entire process.

Through the consistent setup of master data within the contractor management platform and adherence to MCi best practices, the MServ team provides valuable data insights to highlight potential process gaps.

This ensures the perfection of your business processes and facilitates your progress along the Maturity Curve. Defining more scalable processes that identify gaps will also improve your overall operational efficiency.

MServ optimizes governance:

Transactional Excellence

Transactional excellence involves meticulous attention to detail. It begins with ensuring strict adherence to Management Control's Daily Processes, the backbone of operational efficiency. Our dedicated MServ resources work diligently on the ground, ensuring seamless process execution.

Supplier Partnering

The heart of supplier partnering lies in strengthening supplier relationships. Our approach fosters trust by demonstrating how we facilitate suppliers' success in their roles. We advocate open communication and encourage vendors to seek clarification on any uncertainties.

Actionable Insights

Actionable insights are gleaned from real-time data, which drive informed decision-making and uncover additional value opportunities. The MServ team diligently monitors your daily processes. During weekly calls, they share and discuss any issues they've identified.
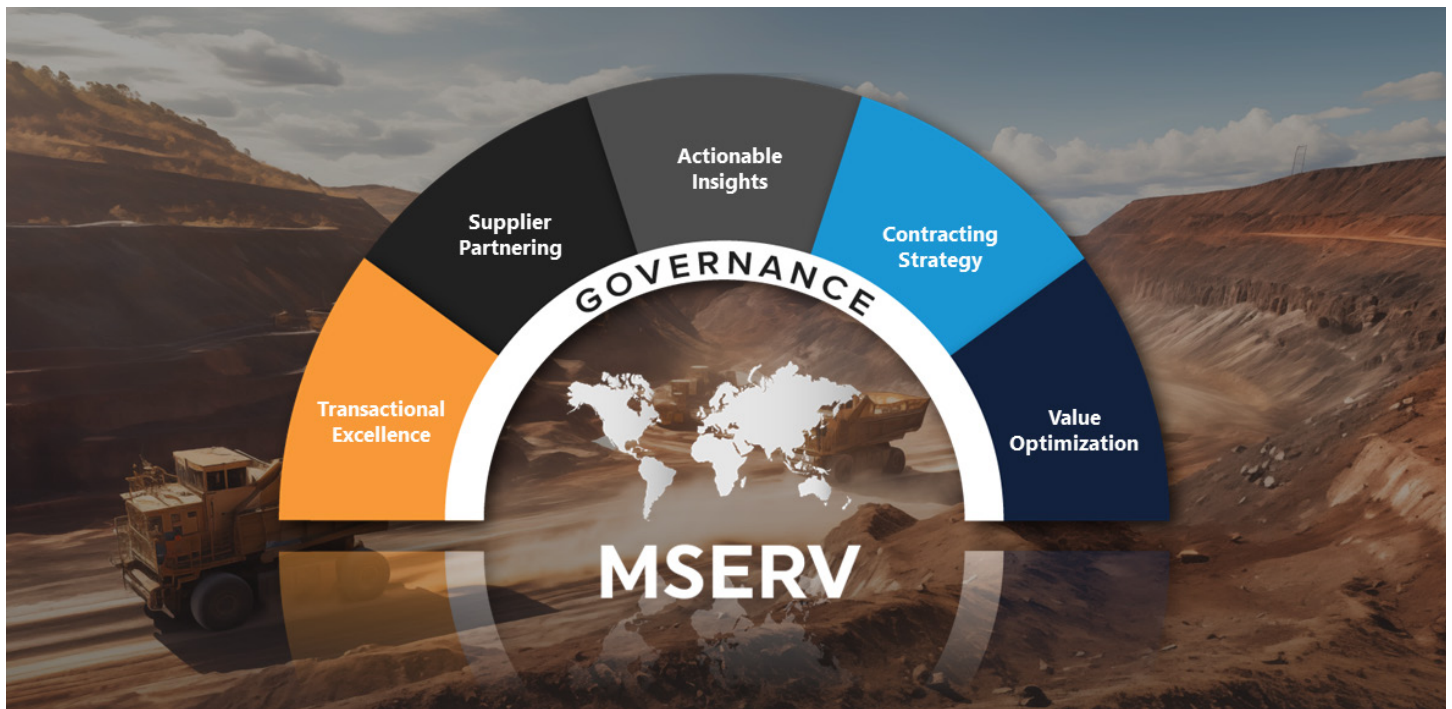
Contracting Strategy

Our contracting strategy revolves around a comprehensive review of contract terms and conditions and their implications over time. As part of our daily process, the team identifies areas within contracts that could be improved. This ranges from identifying areas where our daily process could be streamlined, if the terms and conditions changed, to potential leakage gaps.

Value Optimization

Value optimization is at the heart of our efforts to propel your contractor management journey forward. We begin by conducting thorough assessments, posing more than 100 targeted questions to gauge an organization's current position. Based on these insights, we recommend strategies to elevate your operations.

Task	MServ	Cadence
Clear Exceptions	•	Daily
Skill/Schedule Assignments	•	Daily
Ensuring all Resources are in the Out Status	•	Daily
Overrides	•	Daily
Override Optimization	•	Daily
Not Allocate/Accepted Reports or Dashboard	•	Daily
Authorize Nonbillable (if applicable)	•	Daily
Rejected Timesheet Report	•	Daily
Rex Box Indicator Comms	•	Daily
Daily Timeline Adherence	•	Daily
Contract Expiration Health	•	Monthly
Supplier Check-in	•	Monthly
Ticketing System / Tool	•	Daily
CRM Logs	•	Daily
Insights Track Health	•	Weekly
Customer Track Health Check-In	•	Weekly
Vendor Onboarding	•	Monthly
Material Audit Review	•	Monthly
SDM on Operational Stand up/ Review Meetings	•	Monthly
Maturity Curve Review	•	Monthly
Monthly Accrual Reporting	•	Monthly
Client QA/Prod Release Testing	•	Monthly
Enterprise Governance	•	Monthly
Customer QA Refresh	•	Yearly

Take the Next Step with MServ

Harnessing MServ's expertise and industry-leading best practices can streamline operations, ensure compliance, and drive efficiency.

Seize the opportunity with MServ to unlock your organization's potential and propel your business toward success. Contact us today to learn more and embark on your journey toward operational excellence.

Get in touch with your Sales Representative or Account Executive today.

✉ sales@mccorp.com

📞 855-898-7225

🌐 www.managementcontrols.com

ABOUT MCi

Management Controls Inc. (MCi) is a developer of a Contractor Data and Spend Management platform designed for industries that rely heavily on contractors for operations, routine maintenance, turnarounds, and capital projects. The company's TRACK software offers an end-to-end solution for all parties involved in tracking the costs of contractor labor, equipment, and materials, transforming the working relationship between owners and contractors by providing both parties full visibility, significant cost controls and immediate savings.

MANAGEMENT CONTROLS