

Product Supplement for On Demand Well Operations

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Introduction

On Demand Well Operations is a multi-tenant SaaS offering used to streamline oil and gas workflows for well operations.

Software License Options and Metrics

This document defines the Standard Functionality and Add-Ons together with applicable license metrics that are available for Customer's access under mutually agreed On Demand Well Operations SaaS Subscription Order(s). Such Order(s) shall specify the selected Add-On(s) and authorized license metric quantity.

Vendor may update or revise this Product Supplement from time to time. Updates will be made available within this document including the date of change as well as the changes made. New versions will enter into force immediately, except for any ongoing annual or committed Subscription Term, for which the previous version will apply until the end of such ongoing term, subject to the terms of the Agreement and Order. Customer should review the Product Supplement prior to using the Software to stay informed about the applicable license metrics. Capitalized terms are defined herein, in the Order, or the Agreement for the purchase of the Subscription(s).

Metric Definitions

- **Job Types:** There are three unique job type combinations that are applicable for the data entry forms and reports associated with a specific Authorized for Expenditure (AFE) project:
 - **Drilling:** The process of drilling a hole in the ground for the extraction of a natural resource such as ground water, brine, natural gas, or petroleum, for the injection of a fluid from surface to a subsurface reservoir or for subsurface formations evaluation or monitoring.
 - **Completions:** The process of making a well ready for production (or injection) after drilling operations.
 - **Workover:** The maintenance and repair of existing wells to restore production from a well.
 - **Recompletion:** The action and techniques of reentering the well and redoing or repairing the original completion to restore the well's productivity.
 - **Facilities / Construction Activity:** The construction and maintenance of piping, valves, tanks and other equipment that are used to gather, process, measure, store or dispose of petroleum, natural gas or water.
 - **LOE:** The direct and indirect costs incurred to maintain the production of a well.

Description of On Demand Well Operations Standard Functionality & Add-Ons

On Demand Well Operations Standard Functionality

The On Demand Well Operations Standard Functionality is the foundation of the On Demand Well Operations software and has applications across the entire upstream value chain that includes Exploration & Production segment. The features in the Standard Functionality focus on fully integrated oil and gas well operation's workflows and includes the following:

- **Daily Operations Reporting:** Functionality to maintain an address book, and specify specific reports to send to specific groups, or individuals, at specific times each morning.
- **Field Cost Estimates:** Functionality to capture field cost estimates and assign those costs to an AFE / Project and vendor.
- **Well Files:** Functionality to store and associate independent digital files with a particular well and/or job.
- **Well History:** Functionality to see organized and detailed wellbore information over the life of the well.
- **Vendor Performance Tracking:** Functionality to track cost and NPT reporting by vendor.
- **Standard Data Hub:** Provides the ability to securely access structured data on demand for reporting and analytics using a tool of your choice. This Business Intelligence module, connector, data warehouse/data mart is refreshed daily and accessible in raw or preformatted formats.

On Demand Well Operations Add-Ons

Add-Ons/Enhancements for the On Demand Well Operations Software are available and they can be separately licensed on top of the On Demand Well Operations Standard Functionality. The On Demand Well Operations Standard Functionality is a prerequisite for being able to purchase any of the Add-Ons/Enhancements under this Product Supplement.

The following Add-Ons/Enhancements are currently available in On Demand Well Operations:

Enhancements

Premium Data Hub: Provides the same functionality as Standard Data Hub with the ability for the data to be refreshed up to every 2 hours.

General On Demand Well Operations Licensing Terms

The On Demand Well Operations Software is licensed separately for the Standard Functionality and each Add-On according to the licensing scheme described in the Agreement and the Order (including this Product Supplement). Unless otherwise stated, a pre-requisite for licensing and implementing Add-Ons is that the On Demand Well Operations Standard Functionality is licensed and properly installed.

Subject to the terms of the Order, an On Demand Well Operations Software Subscription entitles Customer to receive access to the Standard Functionality and selected On Demand Well Operations Add-On(s) identified in the Order for the term of the Order in connection with and for the benefit of the Licensed Operation(s) operated by Customer as defined in the Order. The Standard Functionality and Add-Ons are licensed under a scheme where the Jobs of the Customer's Licensed Operation(s) are used to determine the annual Subscription Fee.

The Standard Functionality, selected Add-On(s), Licensed Operation, and the applicable initial Jobs are identified in the Order together with any special terms agreed between the Parties.

Delivery of the Software: The Software Subscription(s) will be delivered to the Customer on or before the License start date specified in the Order. Delivery shall be deemed to occur upon the Software being made available to the Customer, including but not limited to the physical delivery of media, provision of a download link, provision of login credentials, the issuance of license keys or any other means by which the Software is made available to the Customer. If access to the Software includes access to Module(s) or Add-On(s) of the product suite for which Customer has not procured a Subscription, Customer is not entitled to extend the use of the Software to such additional Module(s) or Add-On(s) without procurement of additional Subscription(s). Any hardware and software needed for the Customer to access the Software shall be at the Customer's responsibility to acquire, install, and maintain.

An Order for the relevant Software Subscription must be in place before starting any design, configuration, and/or implementation activities in the Software.

Change Log

Date of Change	Details of changes
November 21, 2023	Initial Release
October 24, 2024	Software Delivery Update