# Product Supplement for On Demand Production Operations

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## Introduction

On Demand Production Operations is a multi-tenant SaaS software used to streamline oil and gas production workflows combining field data capture, production reporting, allocations, and regulatory reporting. On Demand Production Operations is a production software that consists of the Standard Functionality and related optional Add-Ons as described below.

## Software License Options and Metrics

This document defines the Standard Functionality and Add-Ons together with applicable license metrics that are available for Customer's access under mutually agreed On Demand Production Operations SaaS Subscription Order(s). Such Order(s) shall specify the selected Add-On(s) and authorized license metric quantity.

Vendor may update or revise this Product Supplement from time to time. Updates will be made available within this document including the date of change as well as the changes made. New versions will enter into force immediately, except for any ongoing annual or committed Subscription Term, for which the previous version will apply until the end of such ongoing term, subject to the terms of the Agreement and Order. Customer should review the Product Supplement prior to using the Software to stay informed about the applicable license metrics. Capitalized terms are defined herein, in the Order, or the Agreement for the purchase of the Subscription(s).

### Metric Definitions

➢ **Active Wells:** A site location consisting of at least one well completion object marked as active. Activating a well enables it to be available for data entry and reporting across the entire system. Inactivation of well disables all reporting and entry functions from the system.

## Description of On Demand Production Operations Standard Functionality & Add-Ons

### On Demand Production Operations Standard Functionality

The On Demand Production Operations Standard Functionality includes the following:

➢ **Field Data Capture**: Functionality to collect field data with off-line capable iOS app. Review SCADA data & enter manual field readings, downtimes, well tests, run tickets & custom forms.

➢ **Analytics Dashboards**: Functionality to review, audit, and modify your data

➢ **Scheduled Reporting:** Functionality to set any standard report to automatically send to individuals, distribution groups for your company and partners.

➢ **Allocation & Facility Diagrams:** Functionality to visualize product flow and allocation diagrams with interactive drag and drop tools.

➢ **Allocation Rules**: Functionality to perform daily or monthly allocations.

➢ **Regulatory Reporting:** Functionality to configure, review, and submit State and Federal agency reports. The following states and federal forms are included:
  - Texas PR
  - Texas P18
  - Federal OGOR
  - North Dakota Form 5 & 5B
  - Utah Form 10 & 11
  - New Mexico Form C115
  - Oklahoma Form 1004
  - Wyoming Form 2
  - Montana Form 6

➢ **Standard Data Hub:** Provides the ability to securely access structured data on demand for reporting and analytics using a tool of your choice. This Business Intelligence module, connector, data warehouse/data mart is refreshed daily and accessible in raw or preformatted formats.

## On Demand Production Operations Add-Ons

Add-Ons/Enhancements for the On Demand Production Operations Software are available and they can be separately licensed on top of the On Demand Production Operations Standard Functionality. The On Demand Production Operations Standard Functionality is a prerequisite for being able to purchase any of the Add-Ons/Enhancements under this Product Supplement.

The following Add-Ons/Enhancements are currently available in On Demand Production Operations:

### *Infrastructure Enhancements*
➤ **Premium Data Hub:** Provides the same functionality as Standard Data Hub with the ability for the data to be refreshed up to every 2 hours.
➤ **Sandbox Environment:** A secondary environment hosted by the vendor to facilitate client testing and data migration activities. Sandbox environment is not meant to be used on a daily basis and therefore is does not have comparable performance to the Production environment. Data in the Sandbox environment can be refreshed from Production environment by submitting a support ticket. Vendor is not obligated to honor refresh requests that are submitted less than 60 days since the previous environment refresh.
➤ **Auto-Loader:** Functionality for systematic loading of meter volumes, pressures, tanks gauges, well tests, oil tickets and monthly statement volumes via pre-defined flat file format from a customer provided FTP site.

## General On Demand Production Operations Licensing Terms

The On Demand Production Operations Software is licensed separately for the Standard Functionality and each Add-On according to the licensing scheme described in the Agreement and the Order (including this Product Supplement). Unless otherwise stated, a pre-requisite for licensing and implementing Add-Ons is that the On Demand Production Operations Standard Functionality is licensed and properly installed.

Subject to the terms of the signed Order, an On Demand Production Operations Software Subscription entitles Customer to receive access to the Standard Functionality and selected On Demand Production Operations Add-On(s) identified in the Order for the term of the Order in connection with and for the benefit of the Licensed Operation(s) operated by Customer as defined in the Order. The Standard Functionality and Add-Ons are licensed under a scheme where the Active Wells of the Customer's Licensed Operation(s) are used to determine the annual Subscription Fee.

The Standard Functionality, selected Add-On(s), Licensed Operation, and the applicable initial Active Wells are identified in the Order together with any special terms agreed between the Parties.

### *Changes to Active Wells*
**Renewal Terms:** Prior to each renewal term, Vendor will review Customer's actual Active Wells in the Software for the previous twelve (12) calendar months ("Actual Active Wells") to determine the Fees for the next renewal term. If Customer's Actual Active Wells on each day in such period are less than the licensed Active Wells, the applicable annual price adjustment (in accordance with the terms of the Agreement and Order) will be applied for the renewal term. If Customer's Actual Active Wells on any day exceeds the licensed Active Wells, the applicable Fees for the renewal term shall be calculated based on the Actual Active Wells using the Vendor's then-current pricing formula.

**Exceeding Licensed Active Wells:** The Licensed Materials may be used to manage no more than the Active Wells level specified in the Order. Customer will be charged for additional Active Wells that exceeds the licensed quantity, at Vendor's then-current pricing in effect at the time the additional Active Wells are added.

**Increasing Active Wells During a Subscription Term:** Customer may increase the licensed Active Wells during an ongoing Subscription Term upon request and subject to (i) payment of an increase in Subscription Fees, calculated

at Vendor's then-current rates at the time of the increase and (ii) execution of an amendment to the Order and/or new Order confirming the increased Active Wells level and agreed Fees. When increasing the licensed Active Wells level during an ongoing Subscription Term, additional Subscription Fees will apply as of the date set forth in the applicable amendment to the Order and remain in effect through the remainder of the ongoing Subscription Term and will be invoiced in full the month after setting the higher Active Wells level. Thereafter, the applicable Subscription Fee(s) will be invoiced annually with the other Subscription Fees.

**No Decreases to Active Wells During a Subscription Term:** Customer may not decrease the licensed Active Wells during any ongoing Subscription Term.

**Delivery of the Software:** The Software Subscription(s) will be delivered to the Customer on or before the License start date specified in the Order. Delivery shall be deemed to occur upon the Software being made available to the Customer, including but not limited to the physical delivery of media, provision of a download link, provision of login credentials, the issuance of license keys or any other means by which the Software is made available to the Customer. If access to the Software includes access to Module(s) or Add-On(s) of the product suite for which Customer has not procured a Subscription, Customer is not entitled to extend the use of the Software to such additional Module(s) or Add-On(s) without procurement of additional Subscription(s). Any hardware and software needed for the Customer to access the Software shall be at the Customer's responsibility to acquire, install, and maintain.

An Order for the relevant Software Subscription must be in place before starting any design, configuration, and/or implementation activities in the Software.

Change Log

| Date of Change | Details of changes |
|---|---|
| November 21, 2023 | Initial Release |
| December 21, 2023 | Product Management reviewed |
| October 24, 2024 | Software Delivery Update |