# Creating a Personalization Strategy

Track 9 – Session 2



### **Objectives**

Identify and prioritize personalization opportunities within your organization

#### **Understand myQuorum Design Studio**

High-level overview of Design Studio toolkit

#### Learn a successful methodology for personalization

Approach for identifying opportunities where Design Studio can add value

#### Translate methodology to Design Studio use cases

Show how Design Studio can add real value to your organization



# **Design Studio Overview**





#### **Powerful Web-Based & Developer Toolkits**

myQuorum Design Studio Empowers You to Extend, Integrate & Build Innovative Solutions on the Open Standards-Based myQuorum Platform.







**Your Employees** 

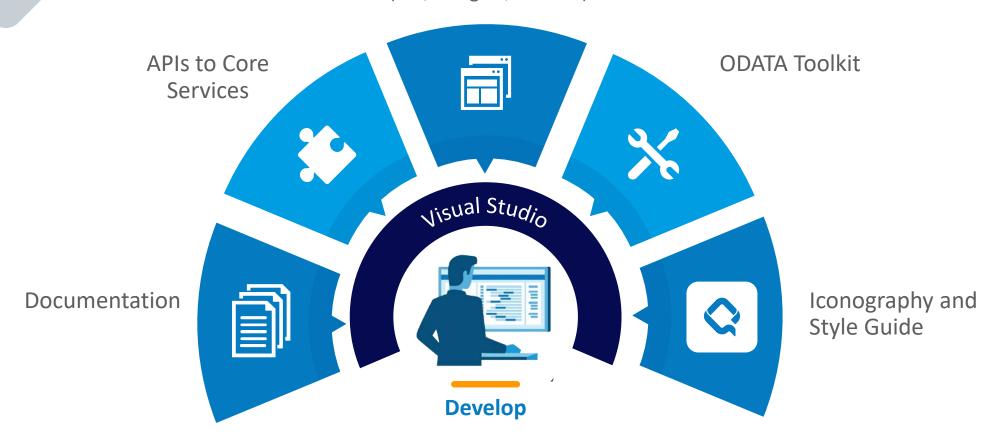


**Your Future** 



#### **Powerful Software Development Toolkit**

VSIX Project Templates (API, Widgets, Screens)



Build on and access data and services from your myQuorum Applications



#### **Business at the Speed of Innovation**

**Capitalize on Unique Competitive Differentiators** 





Increase the Agility of Your Organization

**Drive Maximum Value from Your Investment** 





# Methodology for Personalization



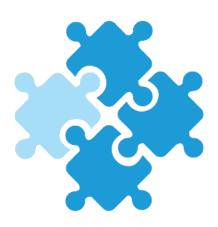
### **Creating a Personalization Strategy**

- 1 Analyze existing business processes
- 2 Identify value-add use cases
- 3 Determine business critical data sets
- 4 Design, develop and deploy! (Session 3 @ 3:30 pm)



### 1) Analyze Business Processes

- Talk to the business users to identify pain points
- Map out "As Is" processes to look for improvement opportunities
  - Step-by-step mapping of current business processes
  - Include communication / coordination across groups
- Analyze output to look for things like:
  - Wasted time
  - Manual steps
  - Repetitive tasks
  - Silos across groups
  - Frequent errors / issues



### 2) Identify Value-Add Use Cases

- Identify significant pain points that myQuorum Design Studio could address
- Determine places with maximum business impact
  - Generate more revenue
  - **○** Eliminate risk
  - Streamline processes / improve efficiency
  - Automate repetitive tasks
  - Bring together disparate workflows
- Start with "low hanging fruit"



### 3) Determine business critical data sets

- Vast amounts of data what information does the user need
  - Quorum apps
  - ⋄ 3<sup>rd</sup> party apps
- Layered approach
  - Widget Data to alert user that action is needed
  - Level 2 –Provides enough info for user to take action
- How should the data be organized?
- What data points should be emphasized?





#### **Design Personas that Empower Users**

#### How can you enable users?

... simplify tasks

... eliminate poor decisions

... collaborate across departments

... adopt new software quickly

... streamline access to data



# **Design Studio Use Cases**



### Methodology Output Examples

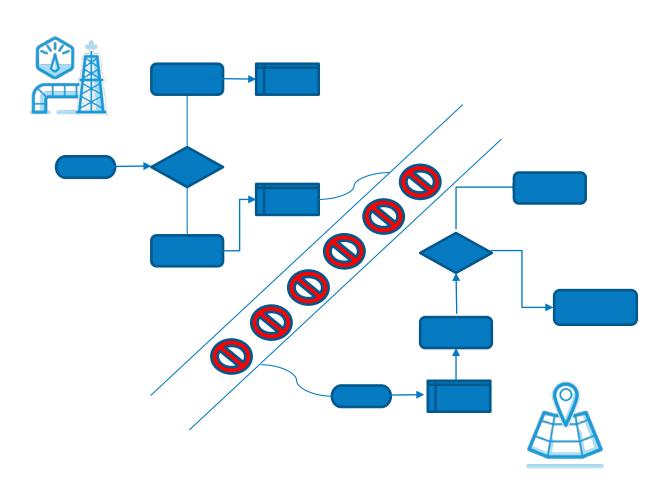
- 1 Land Example: Lease Jeopardy Reporting
- Pipeline Example: Commercial Dashboard

### **Methodology Output Examples**

- 1 Land Example: Lease Jeopardy Reporting
- 2 Pipeline Example: Commercial Dashboard

### **Lease Jeopardy Reporting**

- Disparate workflows betweenOperations and Land groups
- Communication inconsistent and lagging
- Overall business process dependent on bridging gap
- Increased company risk



### **Lease Jeopardy Reporting**





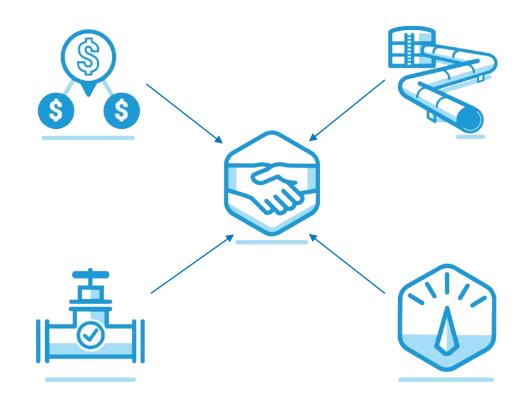


### Methodology Output Examples

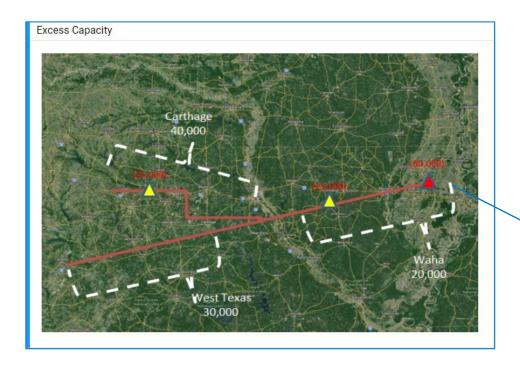
- 1 Land Example: Lease Jeopardy Reporting
- Pipeline Example: Commercial Dashboard

### **Commercial Dashboard**

- Operations not fully integrated
- Coordination needed across multiple groups running pipeline
- Disparate data points
- Reactive to potential opportunities



### **Commercial Dashboard**



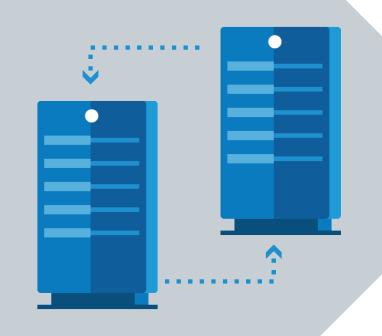
	Location ID	Location Name	POV	Capacity Qty (DTH)	Net Flow (DTH)	Excess Capacity (DTH)	Actions
1	849	Montgomery	Receipt	120,000	40,000	80,000	i
2	820	Summit	Receipt	50,000	15,000	35,000	1
3	845	Atchison	Delivery	85,000	70,000	15,000	



#### **Drive Improvements at Your Company**

#### How can IT help?

- ... personalize solutions quickly
- ... streamline workflows
- ... integrate business processes
- ... enable collaboration
- ... adapt in real time
- ... maximize your ROI

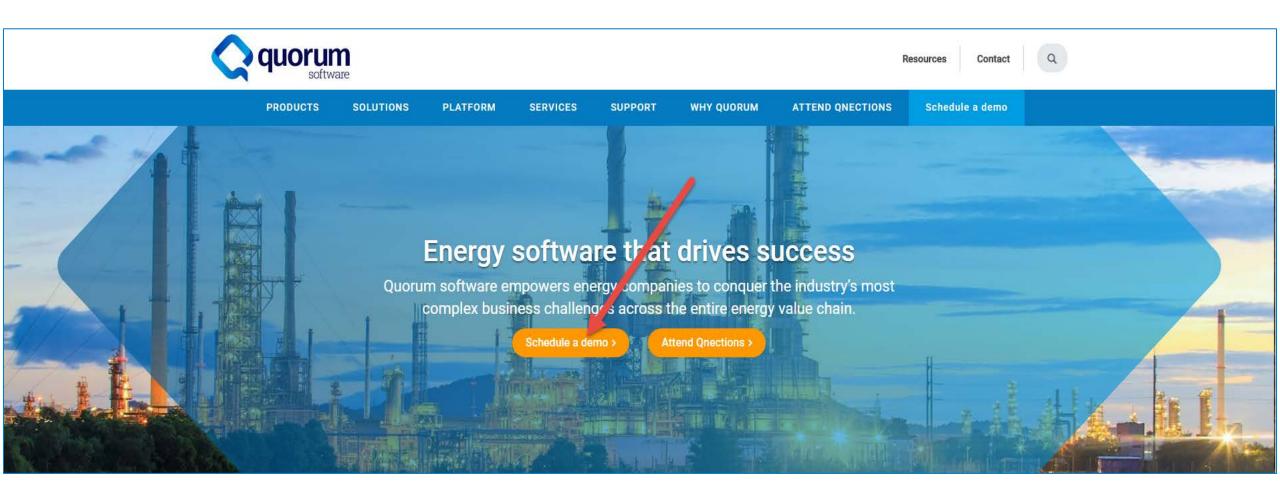




### Here to Help

- Interested in licensing myQuorum Design Studio?
- Want a more in-depth myQuorum Design Studio demo?
- Need help creating your company's personalization strategy?
- Need help with development?
- ◆ Give us a buzz: <a href="https://www.quorumsoftware.com/schedule-a-demo">https://www.quorumsoftware.com/schedule-a-demo</a>

### **Next Steps**



### **Thank You!**





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