

DaWinci Sub-processors

To provide our services related to our product DaWinci, Quorum Software Norway AS (Data Processor) may engage third parties or other members from various Quorum affiliates to perform data processing activities. These activities may involve access to customers personal data and the third parties or affiliates called “sub-processors” are listed below.

The Data Processor may update or change the sub-processors or countries within respective agreed geographic locations. Any intended changes concerning the addition or replacement of sub-processors or country will be announced by updating this page. Customers subscribing to updates on this page, will receive automatic notifications of such changes.

If the customer objects to an intended change, the customer must contact Data Processor’s contact person without delay and within 30 days after the update has been published. If customer does not accept the change, the Data Processor may consider alternatives to resolve the objection or customer may terminate any Order(s) relevant to the processing of personal data that would have been performed by the objected sub-processor.

Sub-processors:

Vendor	Geographical location of data storage and /or subprocessors	Type of Service from 3 rd party	Applicable for the following DaWinci service(s):
Amazon Web Services EMEA SARL	Data storage location depends on selected region: https://aws.amazon.com/about-aws/global-infrastructure/regions_az/ Data processing will depend on the AWS Managed service used: https://aws.amazon.com/managed-services ; currently Europe, Australia and USA.	Cloud Infrastructure provider	- Subscriptions - Professional Services
Atlassian Pty Ltd	Australia / USA	Service Desk and issue tracking	- Subscriptions - Professional Services
Link Mobility AS	Norway	SMS Notification for DaWinci features	- Subscriptions
Datadog, Inc.	USA Datadog may use sub-processors globally: https://www.datadoghq.com/sub-processors/	Monitoring of Infrastructure and Application performance	- Subscriptions - Professional Services
Microsoft Corporation	Data storage location depends on selected region: https://docs.microsoft.com/en-us/microsoft-365/enterprise/o365-data-locations?view=o365-worldwide Microsoft may use sub-processors listed in https://servicetrust.microsoft.com/Library?command=Download&download	Microsoft 365 collaboration tools including e-mail, office applications, messaging services, etc. Azure DevOps Development ticketing and bug fix tool	- Subscriptions - Professional Services

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Oracle America, Inc.	USA	Technical support of database; Data Processor may need to send logs to Oracle in case of support issues	- Subscriptions - Professional Services
Salesforce.com, Inc.	USA Salesforce may use sub-processors listed in salesforce-infrastructure-and-subprocessors.pdf	Salesforce Service Cloud Service desk and issue tracking	- Subscriptions - Professional Services
Artic Wolf Networks, Inc.	USA	Security Incident and Event Management	- Subscriptions - Professional Services
Traction Sales & Marketing Inc.	Canada	Support data migration from Jira to Salesforce	- Internal administration
Credera Enterprise Company, LLC	USA	Support data migration from Jira to Azure DevOps	- Internal administration
Yellowfin International Pty Ltd	Australia or other Yellowfin office: https://www.yellowfinbi.com/contact	Reporting and Analytics tool in DaWinci; Data Processor may need to send logs to Yellowfin in case of support issues	- Subscriptions - Professional Services

Affiliates:

Office	Location
Aucerna Malaysia Sdn Bhd	Malaysia
Octaserv Technologies Private Limited	India
Palantir Australia Pty Ltd	Australia
Quorum Business Solutions, Inc.	United States