

Quorum Software Norway AS Sub-processors and Affiliates

To provide services related to the Energy Components (EC) Software product, Quorum Software Norway AS ('Quorum') may engage third parties or other members of the Quorum group of companies to perform certain data processing activities. These activities may involve access to customers' personal data by Quorum and the third parties and/or Quorum Group Members listed as "sub-processors" below. For compliance with GDPR (ref. Art.28, 29 GDPR), Quorum provides the name, address and location of such sub-processors, the type of service provided by such for which type of EC Software services and, if personal data is part of the data processing by such sub-processor, the link to the respective DPA.

Changes: The sub-processors or countries within respective agreed geographic locations may change. Any intended changes concerning the addition or replacement of sub-processors or geographic location will be announced by updating this page. If customers have subscribed to be notified of updated information in the EC Community Portal, they will receive automatic notifications of such change. If a customer does not accept an intended change, it must contact Quorum's data protection officer (dpp@quorumsoftware.com) without delay, but within 30 days after the update has been published on the EC Community Portal. In such case the parties will negotiate in good faith and/or resolve the matter as set forth in the data processing agreement (DPA) between the parties.

Definitions:

- **DPA:** Data Processing Agreement or Addendum
- **GDPR:** General Data Protection Regulation EU 2016/679
- **ECaaS:** EC Software-as-a-Service (ECaaS) is a full-stack end-to-end service for providing EC in the cloud
- **EC Recurring Support Services:** recurring services for providing remote access to the Software, for keeping the Software current or provide other types of support for Software as agreed.
- **N/A:** not applicable (i.e. no personal data is processed by this Vendor)
- **Professional Services:** the one-time implementation, migration, training for other services provided for Software projects.
- **Personal data:** As defined in Art.4 (1) GDPR
- **Quorum Group Member:** any legal entity that is, directly or indirectly, controlled by Q&A Ultimate Parent, L.P. Control means ownership of more than 50% of (i) the equity or (ii) rights to elect or appoint directors or equivalent roles.
- **Vendor:** the third party engaged by Quorum for providing certain services.

Overview of sub-processors:

Vendor	Geographical location of data storage and/or subprocessor	Type of Service	Applicable for the following EC Software services	If personal data is processed: DPA signed with Standard Contractual Clauses (if applicable)?
Amazon Web Services (AWS) EMEA SARL, 38 Av. John F.Kennedy, Luxembourg 1855	EU (as per selected AWS region)	Cloud Infrastructure provider	ECaaS EC Recurring Support Services	Yes. https://docs.aws.amazon.com/whitepapers/latest/navigating-gdpr-compliance/aws-data-processing-addendum-dpa.html
Atlassian PTY Ltd. , Level 6, 341 George ST. Sydney NSW 2000, Australia	See column to the right	Jira: Internal Support collaboration, support ticketing tool, Ireland Service Management: Service Management tool Confluence: Internal support collaboration, Ireland Bitbucket: Code repository, USA	ECaaS EC Smart EC Recurring Support Services	Only partly (Jira, Service Management, Confluence) DPA Data Processing Addendum Atlassian
Datadog Inc. ,	USA	Monitoring of Infrastructure and Application performance Monitoring if EC is running smoothly and as it should and according to SLA.	ECaaS EC Professional Services	Yes. DPA Data Processing Addendum Datadog (datadoghq.com)
Microsoft Corporation , 1 Microsoft Way, Redmond WA 98052, USA	See column to the right	Microsoft 365 collaboration tools Outlook (USA), Onedrive (EU)	ECaaS EC Recurring Support Services and Professional Services	Yes DPA
Oracle America Inc. , 2300 Cloud Way, Austin, USA	USA	Technical support of database; no access to personal data		N/A

Salesforce Inc. , 415 Mission Street, San Francisco, CA 94105, USA	USA	Salesforce service cloud (customer relationship management platform)	ECaaS EC Recurring Support Services and Professional Services	DPA: https://www.salesforce.com/content/dam/web/en_us/www/documents/legal/Agreements/data-processing-addendum.pdf
Arctic Wolf Networks Inc. , Eden Prairie, 8939 Columbine Rd. #150, USA	USA	Securing Incident and Event Management	ECaaS	DPA: https://arcticwolf.com/wp-content/uploads/2023/05/MDR-MR_Data-Processing-Addendum_online_2023.05-FINAL.pdf
Yellowfin International PTY Ltd. , L 11473 Bourke St Melbourne, Victoria, 3000 Australia	Australia	Software for analytics embedded into some of EC offerings (only business/commercial data included).	ECaaS EC	N/A
PagerDuty Inc. , 600 Townsend St. #125, San Francisco, USA	USA	Tool for managing on- call/support, entirely Quorum internal data.		N/A
SentinelOne Inc. , 444 Castro Str., 400 Mountain View, CA, USA	USA	Cyber security		DPA: https://www.sentinelone.com/legal/data-protection-addendum/
envZero Inc.	USA	AWS infrastructure deployment tool		N/A

Quorum Group Members: Intra-group Data Transfer Agreement in place - [Quorum Software - IGA - May 2022_final.pdf](#)