



What does success look like in our new world?

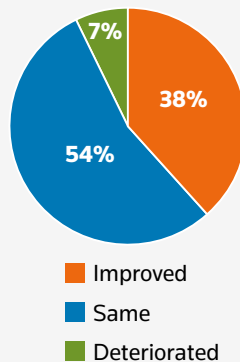
Shift to remote working

Remote working — Impact on tax firm's working practices

38% of tax and accounting professionals feel their working practices have improved, compared to just **7%** who think they have deteriorated.

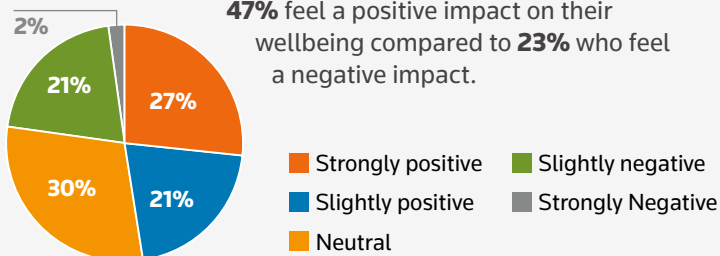
37% of those surveyed who felt working practices had improved through remote working also said they had become more efficient. **33%** talked about a greater use of technology.

For some, however, downsides included the expectation to be available constantly and found collaboration more difficult.



Remote working — Impact on wellbeing

47% feel a positive impact on their wellbeing compared to **23%** who feel a negative impact.

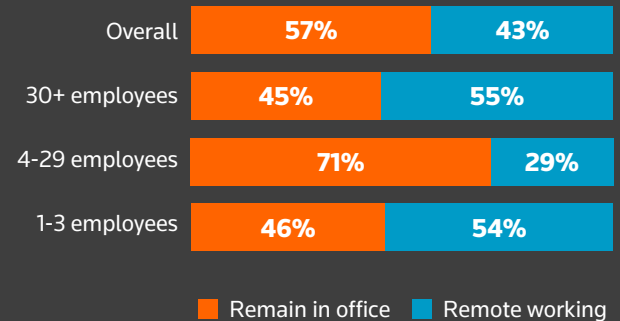


Impact of COVID-19 on people and practices

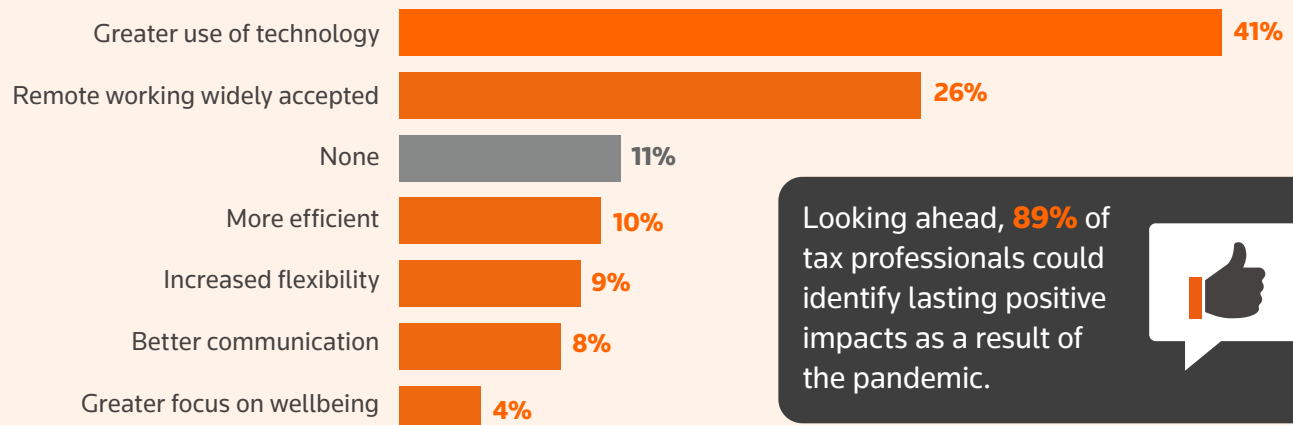
- **71%** of tax professionals have experienced changes to their roles during this pandemic.
- The biggest change is the shift to remote working for many, followed by a reduced number of client meetings.



Remote working varied by firm size



Positive impacts as a result of the pandemic



Looking ahead, **89%** of tax professionals could identify lasting positive impacts as a result of the pandemic.



For more tax and accounting insights, visit the [Tax Season Resource Center](#).

